

CASE STUDY:

Non-Profit Human Services Organization Delivers a Diverse Set of Services



The Client

A non-profit human services organization delivering a diverse set of services, including foster care, education, tutoring, and other human services for children, families, and people with mental illness or developmental disabilities.

This non-profit's range of services was anchored by diverse funding streams that brought a litany of cost allocations to the table. As a non-profit, they also needed to reduce their Total Cost of Ownership (TCO) to make the best use of their resources.

Drivestream worked with the client to replace their on-premises EBS with a unified Oracle cloud environment for HCM, ERP, and Payroll. This enabled the non-profit to cut costs, reduce IT labor, and recruit unique, hard-to-find talent for their flagship services.

Industry Nonprofit

Location North America - USA

"Culturally, they [Drivestream] seem to be a very good fit for us. They really seem to listen, and they seem to meld well with our staff versus some of the other partners that seemed to be more like 'we know best.' Additionally, I was very impressed with the post support options that we had."

- Client's Director, Information Services

Cloud Implementation Highlights

- ✓ Executed a highly complex payroll implementation involving multiple legal employers and multiple concurrent assignments (with 20% of employees having up to 5 active assignments).
- ✓ Performed complex conversion mapping of dissimilar EBS to cloud data structures.
- ✓ Completed successful mid-year balance conversion of over 180,000 records.
- ✓ Collaborated closely with Oracle, especially with Oracle's data mapping experts to deliver precise results.
- ✓ Improved process efficiency and facilitated time and labor savings.
- ✓ Ensured readiness for future expansion with Cloud best practices.
- ✓ Enabled the client to focus on leveraging system functionality as opposed to keeping the systems turned on.
- ✓ Allowed the company to better leverage data for strategic decisions with significant reduction in effort.
- ✓ Provided critical post-implementation support to allow the staff to acclimate to the new system in an expedited manner.

Oracle PBCS Cloud

- ✓ Core HR
- ✓ Benefits
- ✓ Absence Management
- ✓ Payroll
- ✓ OTBI

Oracle Financials Cloud

- ✓ General Ledger
- ✓ Accounts Payable
- ✓ Accounts Receivable
- ✓ Fixed Assets
- ✓ Financial Reports Center
- ✓ OTBI